GOVERNMENT OF INDIA
SOCIAL JUSTICE AND EMPOWERMENT
LOK SABHA

UNSTARRED QUESTION NO:6063
ANSWERED ON:11.04.2017
Aids and Appliances for Disabled
Mahendran Shri C.

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:

(a) whether aids and appliances distributed by the Government are automatically replaced after the end of operational life expectancy;

(b) if so, the details thereof;
(c) whether ALIMCO has a network of authorised service centres for mobility aids of Persons With Disabilities and if so, the details thereof; and
(d) whether any subsidy is available for replacement of spare parts and if so, the details thereof?

Answer

Minister of State for Social Justice and Empowerment
(SHRI KRISHAN PAL GURJAR)

(a & b) No, Sir. As per provisions of the Scheme of Assistance to Disabled Persons for Purchase/Fitting of Aids /Appliances (ADIP Scheme), a person with disabilities who has not received assistance during the last 3 years for the same purpose from any source would be eligible for assistance under the scheme. However, for children below 12 years of age, this limit would be one year.

(c) Yes, Sir. Artificial Limbs Manufacturing Corporation of India (ALIMCO) apart from its main operation at Headquarter, Kanpur has its own 9 Regional Centres for Mobility Aids of Persons with Disabilities located at Delhi, Kolkata, Mumbai, Bhubaneshwar, Banglore, Hyderabad, Jabalpur, Chanalon, Guwahati. In every centres, services are being provided.

ALIMCO operates TOLL FREE NUMBER 1800-180-5129 to cater to service requirements of beneficiaries. Any customer can register grievances/complaints on the toll free number. The toll free number is given wide publicity in all promotional campaigns of the Corporation during the camp. Toll Free Number are also highlighted on their products to enable Divyangjans to register their complaints to ALIMCO. On receipt of complaints at Toll Free centre, complaints are registered and ALIMCO arrange to depute their service personnel to customer and to give prompt service.
(d) As per provisions under ADIP Scheme, the Implementing agencies including ALIMCO shall provide one year free maintenance of the aids & assistive devices supplied by them.
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